07:49:59 From krobinson to Everyone:

 good morning

07:50:25 From krobinson to Everyone:

 yes it is plugged in

07:50:44 From krobinson to Everyone:

 I just used it Monday morning

07:51:08 From krobinson to Everyone:

 I will play with it

07:51:21 From krobinson to Everyone:

 okay lol

07:52:37 From Chrissy Scivicque, PMP, PCM to Everyone:

 https://eatyourcareer.com/process-improvement-learning-lab-southern-bancorp/

07:56:24 From Kerenski to Everyone:

 yes that is me.

08:00:15 From Chrissy Scivicque, PMP, PCM to Everyone:

 https://eatyourcareer.com/process-improvement-learning-lab-southern-bancorp/

08:01:02 From Jeff to Everyone:

 Regional CEO

08:01:06 From Abby Hardy to Everyone:

 Management Trainee

08:01:09 From Jeremy Hurst, Southern Bancorp, Hernando, MS to Everyone:

 City President

08:01:14 From Josh Newsom - Southern Bancorp to Everyone:

 City President

08:01:15 From Matt Trusty to Everyone:

 Commercial Lender

08:01:16 From Joey Temples to Everyone:

 City President

08:01:18 From Monica Harris, Greenville, Ms to Everyone:

 CSR

08:01:22 From Kerenski to Everyone:

 Consumer Loan Officer II

08:01:23 From Wendy Von Kanel to Everyone:

 Regional President

08:01:28 From Scott Lambert to Everyone:

 Commercial Lender

08:01:36 From tsommer to Everyone:

 Senior Lending Assistant

08:01:38 From Gena Jennings to Everyone:

 I am a Trust Officer for the Bank

08:01:38 From Mary West to Everyone:

 City President

08:01:40 From Jennifer Williams to Everyone:

 Retail Director

08:01:54 From Warren to Everyone:

 Regional President

08:02:03 From Ryan Leder to Everyone:

 consumer loan officer

08:02:09 From Jennifer Parker to Everyone:

 Loan assistants

08:48:59 From Abby Hardy to Everyone:

 No

08:49:09 From Jeff to Everyone:

 I have not

08:49:13 From Kerenski to Everyone:

 NO

08:49:13 From jparker to Everyone:

 No ma'am

08:49:13 From Josh Newsom - Southern Bancorp to Everyone:

 no

08:49:16 From Monica Harris, Greenville, Ms to Everyone:

 no

08:49:18 From Scott Lambert to Everyone:

 yes, Ford

08:49:18 From Sheryl Shaw to Chrissy Scivicque, PMP, PCM(Direct Message):

 I have heard of both lean and Six Sigma. I have a Six Sigma yellow belt.

08:49:18 From Ryan Leder to Everyone:

 no

08:49:19 From Mary West to Everyone:

 no

08:49:21 From Matt Trusty to Everyone:

 no

08:49:28 From Jennifer Williams to Everyone:

 no

08:52:34 From Jeff to Everyone:

 cool

10:30:17 From Kerenski to Everyone:

 yes

10:30:26 From Joey Temples to Everyone:

 yes

10:30:28 From Sheryl Shaw to Everyone:

 yes

10:30:34 From Scott Lambert to Everyone:

 yes it makes sense, no process maps

10:30:36 From Jeff to Everyone:

 I have no maps

10:30:38 From Sheryl Shaw to Everyone:

 yes, makes sense

10:30:42 From Kerenski to Everyone:

 making sense

10:30:44 From Gena Jennings to Everyone:

 I didn't know about the meaning of shapes - makes sense!

10:30:48 From Ryan Leder to Everyone:

 Makes sense!

10:30:50 From Matt Trusty to Everyone:

 Makes sense; have not used

10:31:15 From Mary West to Everyone:

 making sense, but not maps now

10:51:09 From Sheryl Shaw to Everyone:

 I found the free Lucid chart. https://www.lucidchart.com/pages/

10:59:12 From Sam Swan to Everyone:

 I have some lenders that send appraisal orders to me directly. I have others that have their assistants order. How would you map that?

11:01:48 From Chrissy Scivicque, PMP, PCM to Everyone:

 Sam: You would have orders coming in from different places then. I will show an example of how that could be handled when we return. I think it also depends on where you're starting your map. If it STARTS with you receiving the order, it should indicate that it comes in from a few places. If it STARTS with the order being placed, you would have different swimlanes all converging into YOUR swimlane with the order. We'll discuss more when we return 🙂

11:02:01 From Sheryl Shaw to Everyone:

 I was able to download Lucid chart easily. They have a quick tutorial.

11:15:11 From Sheryl Shaw to Everyone:

 I just got started

12:01:48 From Sheryl Shaw to Everyone:

 Very good information!